



AUSTRALIA'S  
SYMBOL OF  
QUALITY  
SERVICE

# Floating Images- Hot Air Balloon Flights

is certified as an

**AUSSIE HOST  
GOLD BUSINESS**

This business recognises the importance of delivering good service and has trained their employees in AussieHost customer service skills and principles. It has made the commitment to ensure that each customer visiting this business will receive a friendly welcome, professional service and a warm invitation to come back again.

Richard Evans  
Executive Director  
Australian Retailers Association

Date 27 / 12 / 2008



AUSTRALIAN  
RETAILERS  
ASSOCIATION

Daniel Gschwind  
Chief Executive Officer  
Queensland Tourism Industry Council

Date 27 / 12 / 2008



QUEENSLAND  
TOURISM INDUSTRY  
COUNCIL

The Voice of Tourism